Peter Cozmyk

May 30, 2018

VIA REGULAR MAIL

Rushmore Loan Management Services LLC Compliance Department PO Box 52262 Irvine, CA 92619-2262

In the Matter of:

Pamela Spence & Farrell Spence

Property: 339 Hoelter Avenue, Luckey, OH, 43443

Mortgage Loan No.:

Re: Notice of Error under 12 CFR Section 1024.35

Dear Sir or Madam:

Please consider this letter to constitute a Notice of Error under 12 CFR Section 1024.35 of Regulation X of the Mortgage Servicing Act under RESPA, which Regulation became effective on January 10, 2014. These amendments implemented the Dodd-Frank Wall Street Reform and Consumer Protection Act provisions regarding mortgage loan servicing. Under these amendments, you must acknowledge receipt of this Notice within five (5) days thereof (excluding legal public holidays, Saturdays and Sundays) and must advise us of your responses to this notice within thirty (30) days of receipt thereof (excluding legal public holidays, Saturdays and Sundays).

We are in receipt of your correspondence dated 1/24/18 (attached here Exhibit A), which states that "the amortization schedule was adjusted in order for the balance to be paid by the maturity date." Your correspondence is in error. It was an error to re-amortize the loan once the 24 month modification had been completed. The mortgage and the loan modification required the lender to return the loan to the pre-modification status, the right to make the balloon payment on the date that it matures belongs to the client, and the lender has no authority to force her to pay the balloon payments prior to the maturity date. As a result, you have forced the default by demanding excessive payments above and beyond what the mortgage called for and that as a result, the repayment plan is also wrong because it should only include the money necessary to ensure that the principal and interest payment of \$1,495.23 is caught up to date, not that the balloon payment is paid off by the time it matures.

Please correct all of these errors and provide us with notification of the correction, the date of the correction, and contact information for further assistance; or after conducting a

Main Office: 6100 Oak Tree Boulevard, Suite 200, Independence, OH 44131 Phone: 877-570-4440 Web: www.CozmykLaw.com Fax: 216-485-2125

* Offices by appointment

600 Superior Ave East, Fifth Third Building, Suite 1300, Cleveland, OH 44114 *
70 Birch Alley, Suite 240 Bldg., B, Beavercreek, OH 45440 * 1690 Woodlands Dr., Suite 200, Maumee, OH 43537 *
300 E Business Way, Summit Woods Corporate Center, Suite 200, Cincinnati, OH 45241 *
545 Metro Place South, One Metro Place, Suite 100, Dublin, OH 43017 *

Case: 3:19-cv-00762-JZ Doc #: 1-9 Filed: 04/05/19 2 of 26. PageID #: 102

Loan#: May 30, 2018 Page 2

reasonable investigation, provide us with a notification that includes a statement that the servicer has determined that no error occurred, a statement of the reason or reasons for this determination, a statement of the borrower's right to request documents relied upon by the servicer in reaching its determination, information regarding how the borrower can request such documents, and contact information for further assistance.

Please be advised that for 60 days after receipt of a Notice of Error, you may not furnish adverse information to any consumer reporting agency regarding any payment that is the subject of the Notice of Error pursuant to § 1024.35(i).

Please direct your response(s) to this Request to: Cozmyk Law Offices, Attn: Lender Compliance Department, 6100 Oak Tree Blvd., Suite 200, Independence, OH 44131.

Best regards,

Peter Cozmyk, Esq.

Peter Cogol

PC: CT cc:

Main Office: 6100 Oak Tree Boulevard, Suite 200, Independence, OH 44131 Phone: 877-570-4440 Web: www.CozmykLaw.com Fax: 216-485-2125



15480 Laguna Canyon Road Suite 100 Irvine, CA 92618 888.699.5600 toll free 949.341.0777 local 949.341.2200 fax www.rushmorelm.com

January 24, 2018

Cozmyk Law Offices, LLC 6100 Oak Tree Boulevard, Suite 200 Independence, OH 44131

RE: Mortgagor(s) – Farrell Spence and Pamela Spence Property Address – 339 Hoelter, Luckey OH 43443 Loan Number –

Dear Peter Cozmyk, Esq.:

Rushmore Loan Management Services LLC ("Rushmore") is responding to your correspondence dated December 5, 2017, and received by our office December 8, 2017, regarding the mortgage loan account referenced above. The servicing responsibilities for the loan transferred from HSBC to Rushmore effective February 1, 2017. We appreciate the opportunity to provide you with this written response.

In response to your request for information, please find the following documentation enclosed with this letter:

- Copy of Loan Modification effective August 1, 2015.
 - o This modification lowered the interest rate to 5.25% for 24 payments only. After the last payment is made, the principal payment and interest rate return to the principal payment and interest rate in effect prior to the modification.
 - o The statement dated May 26, 2017, reflects the interest rate prior to the modification.

Note

- o This Note matures on September 1, 2020. The amortization schedule was adjusted in order for the balance to be paid by the maturity date. This adjustment caused the principal payment to increase. The current unpaid principal balance is \$160,690.69.
- o The statement dated May 26, 2017, reflects the new payment under the adjusted amortization schedule.

Rushmore Loan Management Services is a debt collector, who is attempting to collect a debt. Any information obtained will be used for that purpose. If this debt is in or has been discharged in a bankruptcy proceeding, be advised this communication is not an attempt to collect the debt against you. Please note, however, we reserve the right to exercise the legal rights only against the property securing the original obligation.





15480 Laguna Canyon Road Suite 100 Irvine. CA 92618 888.699.5600 toll free 949.341.0777 local 949.341.2200 fax www.rushmorelm.com

Payment History

- O The payment history reflects a complete payment history for the period Rushmore has serviced the loan. Late fees are assessed any time the contractual payment is received after the grace period, as indicated in the Note. If a payment was applied to the suspense account, it would be indicated in the code description column. Payments can be applied to the suspense account if the funds received do not represent the full monthly mortgage payment due or if Rushmore is not informed of where the payment is to be applied. Furthermore, this payment history reflects the following information:
 - When payments were received
 - How the payments were applied to the loan
 - Any disbursements made from the loan, including, but not limited to, disbursements for taxes, insurance, property inspections, brokers price opinions (BPOs), and legal fees.
 - A description for each transaction, with running balances of the unpaid principal and escrow accounts
 - The date fees and charges were assessed if any
 - Any amounts paid towards fees
 - Any waivers/reversals of fees

• Prior Servicer Payment History

Please note that Rushmore is merely the servicer of this loan. It was not the loan originator. If you require additional origination documents, we recommend that you request them from the originator of this loan.

Furthermore, our records indicate Loan Acquisition Trust 2017-RPL1, U.S. Bank Trust National Association is the current owner of the Note. Their address is as follows:

Loan Acquisition Trust 2017-RPL1, U.S. Bank Trust National Association 60 Livingston Avenue, Mailcode EP-MN-WS3D St Paul, MN 55107-2232

As of the date of this correspondence, the account is seven payments delinquent and contractually due for the June 22, 2017, monthly installment. If your client would like to discuss available payment assistance options, please call the assigned representative:

Rushmore Loan Management Services is a debt collector, who is attempting to collect a debt. Any information obtained will be used for that purpose. If this debt is in or has been discharged in a bankruptcy proceeding, be advised this communication is not an attempt to collect the debt against you. Please note, however, we reserve the right to exercise the legal rights only against the property securing the original obligation.





15480 Laguna Canyon Road Suite 100 Irvine. CA 92618 888.699.5600 toll free 949.341.0777 local 949.341.2200 fax www.rushmorelm.com

Single Point of Contact (SPOC):

Name: Viviana Santoyo

Direct Number: 469-458-5904

Should you have any additional questions, please do not hesitate to contact us.

Loss Mitigation Department

Monday through Thursday, 6:00 a.m. to 7:00 p.m. Pacific Friday, 6:00 a.m. to 6:00 p.m. Pacific Toll-free number 1.888.504.7300 Sincerely,

Customer Correspondence Department Rushmore Loan Management Services LLC

Enclosures (3)

By Federal Express



BALLOON NOTE

THIS LOAN IS PAYABLE IN FULL AT MATURITY. YOU MUST REPAY THE ENTIRE PRINCIPAL BALANCE OF THE LOAN AND UNPAID INTEREST THEN DUE. LENDER IS UNDER NO OBLIGATION TO REFINANCE THE LOAN AT THAT TIME. YOU WILL, THEREFORE, BE REQUIRED TO MAKE PAYMENT OUT OF OTHER ASSETS THAT YOU MAY OWN, OR YOU WILL HAVE TO FIND A LENDER, WHICH MAY ISE THE LENDER YOU HAVE THIS LOAN WITH, WILLING TO LEND YOU THE MONEY. IF YOU REFINANCE THIS LOAN AT MATURITY, YOU MAY HAVE TO PAY SOME OR ALL OF THE CLOSING COSTS NORMALLY ASSOCIATED WITH A NEW LOAN EVEN IF YOU OBTAIN REFINANCING FROM THE SAME LENDER.

August 26, 2005

[Date]

MAUMEE

641

OHIO [State]

[City]

339 HOELTER LUCKEY, OH 43443

[Property Address]

BORROWER'S PROMISE TO PAY

In return for a loan that I have received, I promise to pay U.S. \$212,800.00 "Principal"), plus interest, to the order of Lender is M&I Bank FSB

(this amount is called

I will make all payments under this Note in the form of cash, check or money order.

I understand that Lender may transfer this Note. Lender or anyone who takes this Note by transfer and who is entitled to receive payments under this Note is called the "Note Holder,"

2. INTEREST

Interest will be charged on unpaid principal until the full amount of Principal has been paid. I will pay interest at a yearly rate of 7.550 %.

The interest rate required by this Section 2 is the rate I will pay both before and after any default described in Section 6(B) of this Note.

3. PAYMENTS

(A) Time and Place of Payments

I will pay principal and interest by making a payment every month.

I will make my monthly payments on the 1st day of each month beginning on October 1, 2005

I will make these payments every month until I have paid all of the principal and interest and any other charges described below that I may owe under this Note. Each monthly payment will be applied as of its scheduled due date and will be applied to interest before Principal. If, on September 1, 2020, I still owe amounts under this Note, I will pay those amounts in full on that date, which is called the "Maturity Date."

I will make my monthly payments at M&I Bank FSB-Payment Processing; 3820 109th St, Dept 7250; Des Moines, IA 50391-

or at a different place if required by the Note Holder.

(B) Amount of Monthly Payments

My monthly payment will be in the amount of U.S. \$1,495.23

MULTISTATE BALLOCIN FIXED RATE NOTE - Single Family - FANNIE MAE UNIFORM INSTRUMENT

870N (0205)

VMP MORTGAGE FORMS - (800)521-7291





I have the right to make payments of Principal at any time before they are due. A payment of Principal only is known as a "Prepayment." When I make a Prepayment, I will tell the Note Holder in writing that I am doing so. I may not

designate a payment as a Prepayment if I have not made all the monthly payments due under this Note.

I may make a full Prepayment or partial Prepayments without paying any Prepayment charge. The Note Holder will use my Prepayments to reduce the amount of Principal that I owe under this Note. However, the Note Holder may apply my Prepayment to the accrued and unpaid interest on the Prepayment amount before applying my Prepayment to reduce the Principal amount of this Note. If I make a partial Prepayment, there will be no changes in the due date or in the amount of my monthly payment unless the Note Holder agrees in writing to those changes.

5. LOAN CHARGES

If a law, which applies to this loan and which sets maximum loan charges, is finally interpreted so that the interest or other loan charges collected or to be collected in connection with this loan exceed the permitted limits, then: (a) any such loan charge shall be reduced by the amount necessary to reduce the charge to the permitted limit; and (b) any sums already collected from me that exceeded permitted limits will be refunded to me. The Note Holder may choose to make this refund by reducing the Principal I owe under this Note or by making a direct payment to me. If a refund reduces Principal, the reduction will be treated as a partial Prepayment.

6. BORROWER'S FAILURE TO PAY AS REQUIRED

(A) Late Charges for Overdue Payments

If the Note Holder has not received the full amount of any monthly payment by the end of Fifteen calendar days after the date it is due, I will pay a late charge to the Note Holder. The amount of the charge will be 5.000 % of my overdue payment of principal and interest. I will pay this late charge promptly but only once on each late payment.

(B) Default

If I do not pay the full amount of each monthly payment on the date it is due, I will be in default.

(C) Notice of Default

If I am in default, the Note Holder may send me a written notice telling me that if I do not pay the overdue amount by a certain date, the Note Holder may require me to pay immediately the full amount of Principal which has not been paid and all the interest that I owe on that amount. That date must be at least 30 days after the date on which the notice is mailed to me or delivered by other means.

(D) No Waiver By Note Holder

Even if, at a time when I am in default, the Note Holder does not require me to pay immediately in full as described above, the Note Holder will still have the right to do so if I am in default at a later time.

(E) Payment of Note Holder's Costs and Expenses

If the Note Holder has required me to pay immediately in full as described above, the Note Holder will have the right to be paid back by me for all of its costs and expenses in enforcing this Note to the extent not prohibited by applicable law. Those expenses include, for example, reasonable attorneys' fees.

7. GIVING OF NOTICES

Unless applicable law requires a different method, any notice that must be given to me under this Note will be given by delivering it or by mailing it by first class mail to me at the Property Address above or at a different address if I give the Note Holder a notice of my different address.

Any notice that must be given to the Note Holder under this Note will be given by mailing it by first class mail to the Note Holder at the address stated in Section 3(A) above or at a different address if I am given a notice of that different address

8. OBLIGATIONS OF PERSONS UNDER THIS NOTE

If more than one person signs this Note, each person is fully and personally obligated to keep all of the promises made in this Note, including the promise to pay the full amount owed. Any person who is a guarantor, surety or endorser of this Note is also obligated to do these things. Any person who takes over these obligations, including the obligations of a guarantor, surety or endorser of this Note, is also obligated to keep all of the promises made in this Note. The Note Holder may enforce its rights under this Note against each person individually or against all of us together. This means that any one of us may be required to pay all of the amounts owed under this Note.

WAIVERS

I and any other person who has obligations under this Note waive the rights of Presentment and Notice of Dishonor. "Presentment" means the right to require the Note Holder to demand payment of amounts due. "Notice of Dishonor" means the right to require the Note Holder to give notice to other persons that amounts due have not been paid.

10. UNIFORM SECURED NOTE

This Note is a uniform instrument with limited variations in some jurisdictions. In addition to the protections given to the Note Holder under this Note, a Martgage, Deed of Trust, or Security Deed (the "Security Instrument"), dated the same date as this Note, protects the Note Holder from possible losses that might result if I do not keep the promises that I make in this Note. That Security Instrument describes how and under what conditions I may be required to make immediate payment in full of all amounts I owe under this Note. Some of those conditions read as follows:





Transfer of the Property or a Beneficial Interest in Borrower. As used in this Section 18, "Interest in the Property" means any legal or beneficial interest in the Property, including, but not limited to, those beneficial interests transferred in a bond for deed, contract for deed, installment sales contract or escrow agreement, the intent of which is the transfer of title by Borrower at a future date to a purchaser.

If all or any part of the Property or any Interest in the Property is sold or transferred (or if Borrower is not a natural person and a beneficial interest in Borrower is sold or transferred) without Lender's prior written consent, Lender may require immediate payment in full of all sums secured by this Security Instrument. However, this option shall not be exercised by Lender if such exercise is prohibited by Applicable Law.

If Lender exercises this option, Lender shall give Borrower notice of acceleration. The notice shall provide a period of not less than 30 days from the date the notice is given in accordance with Section 15 within which Borrower must pay all sums secured by this Security Instrument. If Borrower fails to pay these sums prior to the expiration of this period, Lender may invoke any remedies permitted by this Security Instrument without further notice or demand on Borrower.

WITNESS THE HAND(S) A	AND SEAL(S) OF THE UNDERS	SIGNED.	
BARGELL SPENDS	(Scal)	Panela Spece	(Scal)
Daniya	2000		- 500110 440
	(Seal)		(Seal)
	-Bonrowar		-Borrower
	(Seal)		(Seal)
	-Воггам ет		-Borrower
	(Scal)		(Seal)
	-Borrower		-Borrower
			[Sign Original Only]
			LN:793035
870N (0205)	Page 3	of 3	Form 3260 1/01

NOTE ADDENDUM

This Note addendum is made this 26th day of August, 2005 and is incorporated into and amends and supplements the Note of the same date (the "Note") made by the undersigned (the "Borrower"), which debt is secured by a Mortgage or Deed of Trust or comparable security instrument (the "Security Instrument") of the same date and covering the property described in the Security Instrument and located at 339 HOELTER, LUCKEY, OH 43443 (the "Property").

Additional Covenants. Notwithstanding anything to the contrary set forth in the Note or Security Instrument, Borrower and Lender covenant, and agree, that the provisions of the section of the Note entitled "BORROWER'S RIGHT TO PREPAY" is deleted in its entirety and replaced with the following language:

Subject to the prepayment fee provided below, I have the right to make payments of principal at any time before they are due. A payment of principal only is known as a "prepayment." A "full prepayment" is the prepayment of the entire unpaid principal due under the Note. A payment of only part of the unpaid principal is known as a "partial prepayment." When I make a prepayment, I will tell the Note Holder in writing that I am doing so.

If, within the thirty-six month period beginning with the date I execute the Note (the "Penalty Period"), I make a full prepayment or partial prepayment in any twelve (12) month period that exceeds twenty percent (20%) of the original principal balance, I will pay a prepayment fee as consideration for the Note Holder's acceptance of such prepayment. The prepayment fee is in addition to any other sum payable hereunder. The prepayment fee will equal the amount of interest that would accrue during a six (6) month period on the amount prepaid that exceeds twenty percent (20%) of the original principal balance of the Note, calculated at the rate of interest in effect under the terms of the Note at the time of the prepayment, unless otherwise prohibited by applicable law or regulation. No prepayment fee will be assessed for any prepayment occurring after the Penalty Period.

The Note Holder will apply all prepayments to reduce the amount of principal that I owe under the Note. Except as provided herein, if I make a partial prepayment, there will be no change in the amount of my monthly payments or the due dates of my monthly payments unless the Note Holder agrees in writing to those changes.

FARRELL SPENCE

(Multi-State) 2PPA-1

07/2004

Page 1 of 2

Initials:

If my Note is an Adjustable Rate Note, partial prepayments may reduce the expount of my monthly payment after the first interest rate Change Date following the partial prepayment. However, any reduction due to my partial prepayment may be offset by an interest rate increase.

The Note Holder's failure to collect a prepayment fee at the time a prepayment is received shall not be deemed a waiver of such fee. Any prepayment fee not collected at the time of the prepayment is received shall be payable on demand.

All other provisions of the Note are unchanged and remain in full force and effect.

NOTICE TO BORROWER

Do not sign this Addendum before you read it. This Addendum provides for the payment of a prepayment fee if you wish to repay the loan prior to the date provided for repayment in the Note.

WITNESS THE HAND(S) AND SEAL(S) OF THE UNDERSIGNED.

9.992	(Seal)	PANELA SPENCE	(Seal)
FARRELL SPENCE	-Bonower	PAMELA SPENCÉ	-Borrower
	(Seal)		(Seal)
	-Borrower		-Borrower



CUSTOMER ACCOUNT ACTIVITY STATEMENT

DATE 01/24/18 PAGE 1

REQ BY 1EC

FARRELL SPENCE PAMELA SPENCE

P O 923 LUCKEY THANK YOU FOR CONTACTING RUSHMORE LOAN

MANAGEMENT SERVICES

OH 43443

LOAN NUMBER:	******	*****	*****	****	* * * * * * * * * * * * * * * *
		- CURRENT AC	COUNT INFORMATI	ON	
DATE T	OTAL	PRINCIPAL	LOAN	CURRENT	
PAYMENT P	AYMENT	& INTEREST	INTEREST RATE	PRINCIPAL	ESCROW
DUE A	MOUNT	PAYMENT	RATE	BALANCE	BALANCE
06-22-17 4 2ND MORTGAGE:	,535.45	4,535.45	7.55000	159,947.76	0.00
ZND MORTGAGE:	****	++++++++++	0.00 0.0000	742.9)3
	ACTIVITY	FOR PERIOD	01/01/12 - 12/3	1/17	
PROCESS DUE	TRANSACT	ION	TRANSACTION	_,	EFFECTIVE DATE
PROCESS DUE DATE DATE	CODE		DESCRIPTION		OF TRANSACTION
TRANSACTION	PRIN. PAID	/ E	SCROW PAID/ BALANCE AMO		ZR
AMOUNI	DALANCE	INIEKESI	BALANCE AMO	ONI CODE/DES	CRIPTION
12-29-17 00-00	631 PRO	PERTY PRESER	VATION		
11.50	0.00	0.00	0.00		
12-29-17 00-00	601 MIS	C. CORPORATE	DISBURSEMENT		
1.18	0.00	0.00	0.00		
12-29-17 00-00					
			0.00		
12-08-17 00-00 11.50					
10-31-17 00-00					
1.18					
10-24-17 00-00					
			0.00		
10-11-17 00-00					
0.33	0.00	0.00	0.00		



CUSTOMER ACCOUNT ACTIVITY STATEMENT

DATE 01/24/18 PAGE 2

REQ BY 1EC

FARRELL SPENCE LOAN NUMBER:

ACTIVITY FOR PERIOD 01/01/12 - 12/31/17 PROCESS DUE TRANSACTION TRANSACTION EFFECTIVE DATE DATE DATE CODE DESCRIPTION OF TRANSACTION -----TRANSACTION PRIN. PAID/ ESCROW PAID/ -----OTHER-----AMOUNT BALANCE INTEREST BALANCE AMOUNT CODE/DESCRIPTION 10-09-17 00-00 601 MISC. CORPORATE DISBURSEMENT 1.18 0.00 0.00 0.00 09-28-17 00-00 631 PROPERTY PRESERVATION 125.00 0.00 0.00 0.00 09-19-17 00-00 601 MISC. CORPORATE DISBURSEMENT 0.33 0.00 0.00 0.00 09-12-17 00-00 631 PROPERTY PRESERVATION 11.50 0.00 0.00 0.00 09-01-17 06-17 152 LATE CHARGE ASSESSMENT 0.00 0.00 0.00 15.00-1 LATE CHARGES 08-17-17 00-00 601 MISC. CORPORATE DISBURSEMENT 1.18 0.00 0.00 0.00 601 MISC. CORPORATE DISBURSEMENT 08-16-17 00-00 0.30 0.00 0.00 0.00 08-14-17 00-00 631 PROPERTY PRESERVATION 11.50 0.00 0.00 0.00 08-04-17 00-00 601 MISC. CORPORATE DISBURSEMENT 1.18 0.00 0.00 0.00 08-01-17 06-17 152 LATE CHARGE ASSESSMENT 0.00 0.00 0.00 15.00-1 LATE CHARGES 07-19-17 00-00 601 MISC. CORPORATE DISBURSEMENT 0.28 0.00 0.00 0.00 07-07-17 00-00 601 MISC. CORPORATE DISBURSEMENT 1.18 0.00 0.00 0.00 07-03-17 06-17 152 LATE CHARGE ASSESSMENT 0.00 0.00 0.00 15.00-1 LATE CHARGES 05-30-17 00-00 601 MISC. CORPORATE DISBURSEMENT 1.18 0.00 0.00 0.00



CUSTOMER ACCOUNT ACTIVITY STATEMENT

DATE 01/24/18 PAGE 3

REQ BY 1EC

FARRELL SPENCE LOAN NUMBER:

PROCESS DUE DATE DATE	ACTIVITY FOR PERIOD TRANSACTION CODE	01/01/12 - 12/31/17 TRANSACTION DESCRIPTION	EFFECTIVE DATE OF TRANSACTION
	RIN. PAID/ E BALANCE INTEREST	SCROW PAID/C BALANCE AMOUNT CODE,	OTHER/ DESCRIPTION
05-22-17 06-17	493 ARM LOAN ADJUST RATE: 0.07550		
05-22-17 05-17	0.00 0.00 172 PAYMENT 432.01 701.66		05-20-17
160 04-25-17 04-17	0,690.69 172 PAYMENT	NEW PRINCIPAL,	ESCROW BALANCES
04-25-17 04-17	0.00 0.00 172 PAYMENT 430.13 703.54		
04-21-17 00-00	1,122.70 601 MISC. CORPORATE 0.00 0.00	DISBURSEMENT	ESCROW BALANCES
03-21-17 03-17 0.00	172 PAYMENT 0.00 0.00		
161	428.25 705.42 1,552.83	NEW PRINCIPAL/	ESCROW BALANCES
03-06-17 00-00 5.00 02-28-17 02-17			
0.00 02-28-17 02-17	0.00 0.00 173 PAYMENT		
1,133.67 161 02-04-17 02-17	1,981.08		ESCROW BALANCES
	742.93- 0.00 2,407.47		ESCROW LANCES SID: 185729



CUSTOMER ACCOUNT ACTIVITY STATEMENT

DATE 01/24/18 PAGE 4

REQ BY 1EC

FARRELL SPENCE LOAN NUMBER:

ACTIVITY FOR PERIOD 01/01/12 - 12/31/17 PROCESS DUE TRANSACTION TRANSACTION TRANSACTION EFFECTIVE DATE DATE CODE DESCRIPTION OF TRANSACTION

TRANSACTION PRIN. PAID/ ESCROW PAID/ -----OTHER-----AMOUNT BALANCE INTEREST BALANCE AMOUNT CODE/DESCRIPTION

02-04-17 00-00 745 CORP. ADVANCE ADJUSTMENT

2,000.44 0.00 0.00 0.00

Case: 3:19-cv-00762-JZ Doc #: 1-9 Filed: 04/05/19 15 of 26. PageID #: 115

(Page 1 of 5)

MOD SUP

HSBC MORTGAGE SERVICES INC P.O. Box 1274 Brandon, FL 33509



RECEIVED

P.O. BOX 9068

MAY 06 2015

MAILROOM BRANDON, FL



04/21/2015



FARRELL SPENCE PAMELA SPENCE P.O. 923 LUCKEY, OH 43443-0923

Re:

339 HOELTER LUCKEY, OH 43443

Account #:

Subject:

LOAN MODIFICATION APPROVAL

Dear Valued Customer:

HSBC MORTGAGE SERVICES INC (the "Lender") will lemogratify modify your

In consideration of your request for loss mitigation, HSBC MORTGAGE SERVICES INC (the "Lender") will temporarily modify your loan with respect to its payment terms. Except as expressly set forth in this letter, all obligations, rights and remedies set out in your Note and Security Instrument remain in full force and effect. If your loan includes escrow for taxes or insurance, we will continue to perform the regularly scheduled escrow analysis on your loan. If necessary, the escrow will be adjusted, causing your modified payment amount to change.

The foan modification agreed upon for the above-referenced account temporarily lowers your principal and interest payments effective 06/01/2015 for 24 modified payments. Your modified monthly terms and charges are itemized below:

Modified Interest Rate:	5.25%
Modified Principal and Interest:	\$1,133.67
Escrow (Insurance and Taxes, if any):	\$0.00
Ancillary Fees (if any):	\$0.00
Life Insurance Premium (if any):	\$0.00
Accident & Health ("A&H") Insurance Premium (if any):	\$0.00
Real Estate Loan Insurance Premium (if any):	\$0.00
Disability Insurance Premium (if any):	\$0.00
Unemployment Insurance Premium (if any):	\$0.00
Total Monthly Payment Amount:	\$1,133.67

For A&H insurance, your monthly premium will be reduced based on your new monthly principal and interest payment. Your new total monthly payment amount will be reflected on a subsequent statement.

In addition, any attorney fees and costs associated with the escalated collection activity on this loan will be collected.

Your temporary modified payment amount will be accepted as of 06/01/2015. All payments must be made in accordance with the temporary Loan Modification Agreement. The Lender reserves the right to resume collection activity on your loan (including foreclosure, if applicable) If you fail to make your modified payments on or before the scheduled due date. This temporary loan modification will void any active temporary loan modification currently on the loan.

Your temporary loan modification is set to expire after 24 modified payments are made. Once 24 modified payments are made your interest rate will return to the rate in effect prior to the loan modification.

(Page 2 of 5)

You can accept this loan modification with just three easy steps:

- Review the enclosed Modification of Note Agreement, which provides the terms and conditions that detail how your loan will be modified.
- 2. Sign your name(s) exactly as it is printed under the signature line(s).
- 3. Date and return no later than 16 calendar days from the date of this letter to:

HSBC MORTGAGE SERVICES INC Attn: MOD Team 836 Grand Regency Blvd. Brandon, FL 33510

important: A pre-paid envelope is enclosed for your convenience. Using white out or marking through any part of the Modification of Note Agreement will yold the offer.

.....

If you have questions, please contact us at 1-800-395-3489. Our hours of operation are Monday through Friday 8:00 AM - 9:00 PM ET.

Sincerely,

Loss Mitigation Department HSBC MORTGAGE SERVICES INC MM218 Enclosure

For all Written Inquiries and Error Resolution requests, please mail to the following:

Attn: Research P.O. Box 1231 Brandon, FL 33509-1231

For Payoff Requests, please mail to the following:

Attn: Payoffs P.O. Box 897 Brandon, FL 33509

THIS IS AN ATTEMPT TO COLLECT A DEBT BY A DEBT COLLECTOR AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.*

* PLEASE NOTE THIS STATEMENT AND ANY REFERENCE IN THIS NOTICE TO A PERSONAL OBLIGATION TO MAKE PAYMENT DO NOT APPLY TO YOU IF YOU FILED A BANKRUPTCY PETITION AND RECEIVED A DISCHARGE OF YOUR PERSONAL LIABILITY FOR THE OBLIGATION IDENTIFIED IN THIS LETTER, OR THERE IS AN AUTOMATIC STAY CURRENTLY IN EFFECT. IN EITHER CASE WE MAY NOT AND DO NOT INTEND TO PURSUE COLLECTION OF THE OBLIGATION FROM YOU PERSONALLY AND THIS LETTER IS BEING PROVIDED FOR INFORMATION PURPOSES. PLEASE ALSO NOTE THAT DESPITE ANY SUCH BANKRUPTCY, THE LENDER RETAINS A SECURITY INTEREST IN THE PROPERTY IDENTIFIED IN THIS LETTER.

Esta carta contiene información importante sobre su cuenta y podría requerir su atención. Si tiene alguna pregunta y desea hablar en español con un empleado, sirvase comunicarse con nosotros al 1-800-395-3489, marque el número 2, durante nuestras horas de oficina normales.

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Prepared by: HSBC MORTGAGE SERVICES INC 636 Grand Regency Blvd Brandon, FL 33510





Modification of Note and Rider Agreement

Account #:

This Modification of Note and Rider Agreement ("Modification") is effective as of 08/01/2015, and is between FARRELL SPENCE and PAMELA SPENCE (hereinafter referred to collectively as "Borrower"), and HSBC MORTGAGE SERVICES INC (hereinafter referred to as the "Lender"). Together, the Borrower and the Lender are referred to collectively herein as "the Parties."

RECITALS

The Parties enter into this Modification with reference to the following stipulated facts:

- A. Whereas on 08/26/2005, Borrower executed a Loan Agreement, an Adjustable Rate Note, Home Equity Line of Credit Loan Agreement, Promissory Note or similar obligation, together with all applicable inders or addenda (the "Note"), secured by a mortgage, deed of trust or similar obligation together with all applicable riders or addenda (the "Security Instrument") in the amount of \$212,800.00 recorded in the land records of WOOD county and which encumbers the real estate commonly known as 339 HOELTER, LUCKEY, OH 43443 (the "Subject Property") and the improvements appearing thereon (the "Premises").
- B. Borrower is the current owner of record of the Subject Property. No other persons or business entities have ownership, management or control of the Subject Property. Borrower has not assigned, transferred, mortgaged or hypothecated the Subject Property or any fee estate therein, nor the rents, income and profits of the Subject Property as may be described in the Security Instrument, except as set forth in these recitals.
- C. Borrower has requested that the Lender, in consideration of both Borrowers' current financial circumstances, modify certain terms of the Adjustable Rate Note and Adjustable Rate Rider, Home Equity Line of Credit Agreement, and/or Note to the Security Instrument (the "Rider"). The Lender has agreed to make a modification to the interest rate pursuant to the terms and conditions stated in this Modification.

AGREEMENT

Now, therefore, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, it is hereby agreed as follows:

- 1. Incorporation of Recitals. The Recitals are true and are an integral part of this Modification and are incorporated by reference herein.
- New Interest Rate. Effective 06/01/2015, Borrower will pay interest on the unpaid principal at a rate of 5.25% per annum for 24 modified payments. Once 24 modified payments are made your interest rate will return to the rate in effect prior to the loan modification.
- Next Interest Rate Change Date. After your modification expires, your interest rate will be calculated in accordance with the
 original terms of your Adjustable Rate Note and the Adjustable Rate Rider to your mortgage or deed of trust (if applicable).
- Late Charges. All unpaid late charges that remain unpaid prior to entering into the Trial Period will not be waived. Any
 applicable late charges assessed during the Trial Period will be waived.
- 5. Rate Reduction Plan. If your loan qualified for a rate reduction plan under the original loan agreement, the rate reduction plan will be terminated with the effective date of the Modification Agreement for the remaining life of the Ioan. A "Rate Reduction Plan" is the Pay Right Rewards, Rate Rollbeck or Timely Rewards program described in your Note, Modification to Note or Note Rider.
- Credit Bureau Reporting. In modifying the terms of the original loan agreement there may be a negative impact to the Borrower's credit score.
- 7. Cancellation of Credit Line. If your loan is a Home Equity Line of Credit (HELOC), your line of credit will be cancelled permanently. No additional advances can be taken (If applicable).
- Acceleration Upon Unauthorized Transfer. The acceleration terms under the Note and Security Instrument are incorporated herein by reference.
- 9. No Release. Nothing in this Modification shall be understood or construed to be a satisfaction or release in whole or in part of the Note and/or Security Instrument. Except as expressly provided in this Modification, all of the terms, covenants, agreements and the Note and Security Instrument will remain unchanged and the Parties will be bound by, and comply with, all of the terms and provisions of the instruments, as amended by this Modification. Except to the extent that they are modified by this Modification, the Borrower hereby reaffirms all of the covenants, agreements, and requirements of the Note and Security Instrument, including without limitation, the Borrower's principal balance, covenants and agreements to make all monthly payments, payments of taxes, insurance premiums, assessments, escrow items, prepayment penalties, interest rate calculations, impounds, and all other payments that the Borrower is obliged to make under the Security Instrument.
- 10. Conflicts. To the extent any term(s) or condition(s) in the Note shall contradict or be in conflict with the amended terms set forth herein, such terms and conditions are hereby deemed modified and amended accordingly, upon the effective date hereof, to reflect the terms of the Note as so amended herein. All terms of the Note, as amended hereby, shall be and remain in full force and effect and shall constitute the legal, valid binding and enforceable obligations of the Borrower to the Lender.
- 11. Changes to Modification. No provision of this Modification may be amended, waived, discharged or terminated except by a written instrument duly executed and acknowledged by the Parties
- 12. Acknowledgement; Effectiveness. The Parlies acknowledge that they have read this Modification Agreement, that they fully understand its terms, provisions, and consequences, and that they enter into this Modification voluntarily and free from duress, fraud, and undue influence of any kind. This Modification shall become effective and binding pursuant to its terms as of the date referenced above. The terms, provisions, and conditions of this Modification shall be binding upon and inure to the benefit of each party and their respective legal representative, successors and assigns.

Re: Account #:

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By signing below, Borrower accepts and agrees to the terms and covenants contained in this Modification:

FARRELL SPENCE

Date

Date

HSBC MORTGAGE SERVICES INC

Date

Re: Account #: 11506359

Vice President and Assistant Secretary Administrative Services

HSBC Mortgage Services Inc

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MOD SUP

HSBC MORTGAGE SERVICES INC P.O. Box 1274 Brandon, FL 33509







04/21/2015

FARRELL SPENCE PAMELA SPENCE P.O. 923 LUCKEY, OH 43443-0923

Re:

339 HOELTER LUCKEY, OH 43443

Account #:



Subject: LOAN MODIFICATION APPROVAL

Dear Valued Customer:

In consideration of your request for loss mitigation, HSBC MORTGAGE SERVICES INC (the "Lender") will temporarily modify your loan with respect to its payment terms. Except as expressly set forth in this letter, all obligations, rights and remedies set out in your Note and Security Instrument remain in full force and effect. If your loan includes escrow for taxes or insurance, we will continue to perform the regularly scheduled escrow analysis on your loan. If necessary, the escrow will be adjusted, causing your modified payment amount to change.

The loan modification agreed upon for the above-referenced account temporarily lowers your principal and interest payments effective 06/01/2015 for 24 modified payments. Your modified monthly terms and charges are itemized below:

Modified Interest Rate:	5.25%
Modified Principal and Interest:	\$1,133.67
Escrow (Insurance and Taxes, if any):	\$0.00
Ancillary Fees (if any):	\$0.00
Life Insurance Premium (if any):	\$0.00
Accident & Health ("A&H") Insurance Premium (if any):	\$0.00
Real Estate Loan Insurance Premium (if any):	\$0.00
Disability Insurance Premium (if any):	\$0.00
Unemployment Insurance Premium (if any):	\$0.00
Total Monthly Payment Amount:	\$1,133.67

For A&H insurance, your monthly premium will be reduced based on your new monthly principal and interest payment. Your new total monthly payment amount will be reflected on a subsequent statement.

In addition, any attorney fees and costs associated with the escalated collection activity on this loan will be collected.

Your temporary modified payment amount will be accepted as of 06/01/2015. All payments must be made in accordance with the temporary Loan Modification Agreement. The Lender reserves the right to resume collection activity on your loan (including foreclosure, if applicable) if you fail to make your modified payments on or before the scheduled due date. This temporary loan modification will void any active temporary loan modification currently on the loan.

Your temporary loan modification is set to expire after 24 modified payments are made. Once 24 modified payments are made your interest rate will return to the rate in effect prior to the loan modification.

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You can accept this loan modification with just three easy steps:

- Review the enclosed Modification of Note Agreement, which provides the terms and conditions that detail how your loan will be modified.
- Sign your name(s) exactly as it is printed under the signature line(s).
- 3. Date and return no later than 16 calendar days from the date of this letter to:

HSBC MORTGAGE SERVICES INC Attn: MOD Team 636 Grand Regency Blvd. Brandon, FL 33510

important: A pre-paid envelope is enclosed for your convenience. Using white out or marking through any part of the Modification of Note Agreement will void the offer.

If you have questions, please contact us at 1-800-395-3489. Our hours of operation are Monday through Friday 8:00 AM - 9:00 PM ET.

Sincerely,

Loss Mitigation Department HSBC MORTGAGE SERVICES INC MM216 Enclosure

For all Written Inquiries and Error Resolution requests, please mail to the following:

Attn: Research P.O. Box 1231 Brandon, FL 33509-1231

For Payoff Requests, please mail to the following:

Attn: Payoffs P.O. Box 897 Brandon, FL 33509

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Prepared by: HSBC MORTGAGE SERVICES INC 636 Grand Regency Blvd Brandon, FL 33510





Modification of Note and Rider Agreement

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- C. Borrower has requested that the Lender, in consideration of both Borrowers' current financial circumstances, modify certain terms of the Adjustable Rate Note and Adjustable Rate Rider, Home Equity Line of Credit Agreement, and/or Note to the Security Instrument (the "Rider"). The Lender has agreed to make a modification to the interest rate pursuant to the terms and conditions stated in this Modification.

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Re: Account #: 11506359

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By signing below, Borrower accepts and agree	s to the terms and covenants contained i	n this Modification:
FARRELL SPENCE	PAMELA SPENCE	
Date	Date	
HSBC MORTGAGE SERVICES INC		
Date		
Re: Account #:		





